# 12 The vernacular economist's guide to media and culture

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It's best to begin by clearing our minds of (c)(K)ant. Rather than being two distinct sectors, the economy has always been sodden with media and culture, and 2 vice versa. For culture derives from the Latin word "colare," which implies tending and developing agriculture. With the emergence of capitalism, culture came to personify instrumentalism, at the same time as negating it. On the one hand, there was the industrialization of agriculture; on the other, the tutoring of individual taste. German, French, and Spanish dictionaries of the eighteenth century testify to a movement of the word "culture" in the direction of spiritual cultivation as well as animal husbandry. And with the spread of literacy and publishing; the advent of customs and laws that were administered and understood through the printed word; 10 and the peripatetic demography occasioned by capital's urbanization, cultural texts 11 supplemented and supplanted physical force as sources of authority. When the 12 Industrial Revolution moved populations to cities, food came to be imported, and 13 14 new textual forms were exchanged for both practical and entertainment purposes. 15 Along came a society of consumers, and an art world. There was a corollary in labor terms: poligrafi in fifteenth century Venice and hacks in eighteenth century 16 London emerged, penning popular books about correct conduct – instructions on 17 daily life. Thus began a division of cultural labor in the modern sense (Benhabib, 18 2002; de Predo, 1991 and 1999; Briggs and Burke, 2002). 19

Culture has usually been understood in two separate registers, via the social sciences and the humanities – truth versus beauty. It has been a marker of differences and similarities in taste and status. In the humanities, cultural texts were judged by criteria of quality, as practiced critically and historically. For their part, the social sciences focused on the religions, customs, times, and spaces of different groups, as explored ethnographically or statistically. So whereas the humanities articulated differences within populations, through symbolic norms (for example, which class had the cultural capital to appreciate high culture, and which did not) the social sciences articulated differences between populations, through social norms (for example, which people cultivated agriculture in keeping with spirituality, and which did not) (Wallerstein, 1989). This fed into the Cartesian dualism separating thought from work, which held that "the intelligent and the corporeal nature are distinct" (Descartes, 1977, 34). David Hume, for example, referred to two philosophies of "human nature": one focused on life

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"born as action," the other "a reasonable rather than an active being" (1955, 15). This binary has played out in the study of culture through an opposition drawn between society and economy versus audience and meaning.

But even 80 years ago, Thorstein Veblen referred to US universities as "competitors for traffic in merchantable instruction," and he recognized the importance of the "industrial arts," i.e. knowledge/culture bracketed in a way that compromised this dualism (quoted in Pietrykowski, 2001, 299 and Schiller 1996, 162). And the canons of judgment and analysis that once flowed from the humanities-social-sciences bifurcation over approaches to culture (and kept aesthetic tropes somewhat distinct from social norms) have collapsed in on each other. Art and custom have become resources for markets and nations (Yúdice 2002, 40) – reactions to the crisis of belonging, and to economic necessity. As a consequence, culture is more than textual signs or everyday practices (Martín-Barbero, 2003, 40). It is also crucial to both advanced and developing economies, and provides the legitimizing ground on which particular groups (e.g., African Americans, gays and lesbians, the hearing-impaired, or evangelical Protestants) claim resources and seek inclusion in national narratives (Yúdice, 1990).

Whereas rights to culture did not appear in many of the world's constitutions until well into the twentieth century, contemporary charters emphasize it again and again. The meaning is generally a double one, blending artistry and ethnicity, with implications for both aesthetic and social hierarchies. Culture has come to "regulate and structure ... individual and collective lives" (Parekh, 2000, 143) in competitive ways that harness art and collective meaning for social and commercial purposes. So the Spanish Minister for Culture can address Sao Paolo's 2004 World Cultural Forum with a message of cultural maintenance that is both about development, almost in the traditional economic sense of the term, and the preservation of identity – a means of economic and social growth and of cultural citizenship, understood as a universal value placed in the specificity of different backgrounds ("Foro Cultural," 2004). But this is not some teleologically unfurling tale of functionalist progress, with culture an emerging integrative norm. It has been a site of real contestation, as per the US civil-rights movement, opposition to the American War in Vietnam, youth rebellion, China's Cultural Revolution, and Third-World opposition to the exportation of corporate culture (Schiller, 2007, 19).

This simultaneously instrumental and moral tendency is especially important in the United States, which is virtually alone amongst wealthy countries, both in the widespread view of its citizens that their culture is superior to all others, and the successful sale of that culture around the world. The United States has blended preeminence in the two cultural registers, exporting both popular prescriptions for entertainment (the humanities side) and economic prescriptions for labor (the social-sciences side), even as their sender displays a willful ignorance of why the rest of the world may not always and everywhere wish to follow its example, despite consuming its pleasures (Pew Research Center for the People & the Press, 2003; Miller *et al.*, 2001 and 2005; Carreño, 2001, 22).

In 1996, cultural-industry sales (of film, music, television, software, journals, and books) became the United States' largest exports, ahead of aerospace,

defense, cars, and farming. Between 1977 and 1996, US copyright industries as that country likes to call them, overwriting the term "culture" and ensuring 2 comprehensive governmentalization and commodification - grew three times 3 as quickly as the overall economy. Between 1980 and 1998, annual world trade in texts from the cultural industries increased from US\$95.3 billion to US\$387.9 billion. In 2000, services created one dollar in seven of total world production, and US services exported US\$295 billion, while the nation had 86 million private-sector jobs in this area, generating a US\$80 billion surplus in balance of payments at a time when the country relied on trade to sustain its society and economy. Under export-oriented Industrialization, with manufacturing 10 going offshore in search of cheap labor, culture became a crucial sector. The 11 requirement to drop import-substitution Industrialization in favor of exports has 12 clearly stimulated US cultural production, as the economy adjusts away from 13 a farming and manufacturing base to an ideological one. It now sells feelings, ideas, money, health, laws, and risk – niche forms of identity. Culture clearly resides at "the systemic core" of contemporary capitalism (Office of the US Trade 16 Representative, 2001, 1, 10, 15; Schiller, 2000, 101). 17

But it seems to me, an opinionated outsider, a vernacular economist, let us say (I somehow completed two graduate-level classes in the 1980s on labor and micro-economics), that within bourgeois economics, culture has been a side-bar to the main theoretical and applied business of rent-seeking academics, who are preoccupied with the theorization of econometrics and rational choice, or the measurement of manufacturing, agriculture, and finance. Economic attention to the arts, sport, and audiovisual entertainment has been scant, although there is a predominantly neoclassical/abstract-empiricist Association for Cultural Economics, which publishes the Journal of Cultural Economics, and dutiful foot soldiers of capitalism and Friedmanite reductionists are littered through the United States and international communications bureaucracies. When I attended a 2003 academic conference on the economics of Hollywood at "a large university in the mid-West," every paper from the scions of business and economics faculties focused on one topic, and one topic alone - how firms could increase their revenues and diminish their risks. I felt like a fossil that had been invited to walk the earth one more time amongst these very contemporary handservants of capital. The goal of neoclassical media economics is to organize resources in order to create capitalist goods. In this view, there are three legitimate actors: consumers, companies, and the state (see Doyle, 2002, any issue of the Journal of Cultural Economics, or Heilbrun and Gray, 2001). On the other hand, much Marxist analysis has excluded the cultural sector as "unproductive."

Media studies has been dominated by three key topics, with varying degrees of relevance for, and incarnations of, economics:

- ownership and control; 42
- content; and 43
- audiences. 44

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- Within these categories lie several other divisions:
- Approaches to ownership and control vary between neoliberal endorsements of limited regulation by the state, in the interests of guaranteeing market entry for new competitors, and Marxist critiques of the *bourgeois* media's control of the agenda for discussing society.
- Approaches to content vary between hermeneutics, which unearths the meaning of individual texts and links them to broader social formations and problems, and content analysis, which establishes patterns across significant numbers of similar texts, rather than close readings of individual ones.
- Approaches to audiences vary between social-psychological attempts to correlate audiovisual consumption and social conduct, and culturalist critiques of imported audiovisual material threatening national culture.

## 13 Consider this schema:

ORIGINS	TOPICS	<i>OBJECTS</i>	METHODS	DISCIPLINES
Global	Regulation	State	Political	Engineering
	Industry	Capital	Economy	Economics
	Development	Labor	Neoliberalism	Political Science
				Law
				Communications
US	Genre	Text	Content Analysis	Communications
Global	Genre	Text	Textual Analysis	Literary/Cultural
				Studies
US	Uses	Audience	Uses and Gratifications	Communications
				Psychology
				Marketing
Global	Uses	Audience	Ethnography	Anthropology
				Cultural Studies
				Communications
US	Effects	Audience	Experimentation	Psychology
			Questionnaire	Marketing,
			Psychoanalysis	Communications
				Freudianism

Media studies is a deeply contested domain, fractured by politics, nation, discipline,
 theory, and means.

Cultural studies is also a hybrid. Despite the dominant US discourse, it is not just a product of literature departments engaging in a partial make-over as students and young scholars favor increased social relevance. Historical and contemporary cultural studies of slaves, crowds, pirates, bandits, minorities, women, and the working class have utilized archival, ethnographic, and statistical methods to emphasize day-to-day non-compliance with authority, via practices

of consumption that frequently turn into practices of production, and are both imbricated with, and critical of, the prevailing social, economic, and cultural order. 2 For example, UK research on the contemporary has lit upon Teddy Boys, Mods, 3 bikers, skinheads, punks, school students, teen girls, Rastas, truants, drop-outs, and magazine readers as its magical agents of history - groups who deviated from the norms of schooling, and the transition to work, by generating moral panics. Scholar-activists examine the structural underpinnings to collective style, investigating how bricolage subverts the achievement-oriented, materialistic, educationally-driven values and appearance of the middle class. The working assumption has often been that subordinate groups adopt and adapt signs and 10 objects of the dominant culture, reorganizing them to manufacture new meanings. 11 Consumption is thought to be the epicenter of such subcultures. Paradoxically, 12 it has also reversed their members' status as consumers. The oppressed become 13 producers of new fashions, inscribing alienation and difference on their bodies (Leong, 1992). The decline of the British economy and state across the 1970s was 15 said to have been exemplified in punk's use of rubbish as an adornment: bag-liners, 16 lavatory appliances, and ripped and torn clothing. 17

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In its attention to inequality and identity, cultural studies' reintegration of the humanities and the social sciences under the sign of socialism provided "a riposte to the mandarin prejudice of high cultural journalism and the facile classifications of market researchers" (Maxwell, 2002). But commodified fashion and convention were not exactly resting. Capitalism appropriated the appropriator. Even as the media set in train various moral panics about punk, the fashion and music industries were sending out spies in search of trends to market. In the United States, the contemporary equivalent is Coca-Cola hiring African Americans to drive through the inner city selling soda and playing hip-hop – simultaneously hawking, entertaining, and researching. This is the delightfully named "viral" or "peer-to-peer" marketing, characteristic of such campaigns as McDonalds' "365Black." It associates the company with civil rights via black athletes endorsing its "food" in commercials, and rap musicians receiving remuneration each time one of their songs referring to the company is played on radio, emulating Kanye West "mentioning" 19 brands on 4 singles in 2004 – product placement most viral. Such campaigns are meant to distinguish McDonalds from the tokenism of Black History Month, in concert with new uniforms, designed in the hope that young African-American employees will wear them socially and make them stylish (McChesney and Foster, 2003, 12; Graser, 2005a and 2005b; MacArthur,

Virginia Postrel, then editor of the libertarian Reason magazine, and later a New York Times economics journalist, wrote a 1999 op-ed piece for the Wall Street Journal in which she described cultural studies as "deeply threatening to traditional leftist views of commerce," because its notions of active consumption were so close to the sovereign consumer beloved of the right: "The cultural-studies mavens are betraying the leftist cause, lending support to the corporate enemy and even training graduate students who wind up doing market research." Consumption seemed to be the key to this mantra – with production discounted, labor forgotten, the consumer

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sovereign, and government there to protect that sovereign. When I attended a 2002 Australian academic conference on the role of cultural studies in stimulating consumer-driven cultural policies, I felt like a fossil as per the neoclassical love-fest a year later. How did I get to be so antediluvian?

For some 1960s' sociological functionalists, and many of us in cultural studies, commercial culture does indeed represent the apex of modernity. Far from being supremely alienating, it stands for the expansion of civil society, the first moment in history when central political and commercial organs and agendas became receptive to, and part of, the broad mass of the community. New forms of life were necessitated by industrialization, and aided by mass communication. The entire population was now part of the social, rather than excluded from politicaleconomic calculation. The number of people classed as outsiders diminished in mass society, along with the lessening of authority, the promulgation of individual rights and respect, and the development of intensely interpersonal, large-scale human interaction. The spread of advertising broke down social barriers between high and low culture (Shils, 1966, 505-06, 511; Hartley, 1998). In the words of Postrel, an apologist for the contemporary moment, "We citizens of the future don't wear conformist jumpsuits, live in utilitarian high-rises, or get our food in pills." "We" expect individually tailored, boutique capitalism (2003, 4-5). Or as George Orwell said 65 years ago, to "an increasing extent the rich and the poor read the same books, and they also see the same films and listen to the same radio programmes" (1982). But the change towards a popularly available array of stylistic choices and forms of social participation has been accompanied by a shift from building and acknowledging a national popular to technologizing and privatizing it. For once all classes have been incorporated into society, the problems and promises they bring with them must be governed by technical forms of knowledge and systems of commodification (Martín-Barbero, 2003, 38).

Despite its roots in the interests and identities of subordinated groups, some powerful strands of cultural studies in the 1990s lost political economy as their animator, transmogrifying into academic mirrors of the post-welfare state, and implicitly advocating neoliberalism. All-powerful customer-consumers (invented and loved by policy-makers, desired and feared by corporations) and all-powerful creator-consumers (invented and loved by cultural studies, tolerated and used by corporations) were said to be so clever and artful that they made their own meanings, outwitting institutions of the state, academia, and capital that sought to measure and control them. This exclusion of labor, or at least its conceptual subordination, has a storied history (Schiller, 1996, 153). When cultural studies made its Atlantic crossing, there were lots of not-very-leftist professors and students seemingly aching to hear that local audiences learning about domestic inequality, or parts of the world that their country bombs, invades, owns, misrepresents, or otherwise exploits, was less important, and less political, than those audiences' interpretations of actually existing soap operas, wrestling bouts, or science-fiction series. They even had allies amongst reactionary political scientists, who extolled the virtues of market-driven minimization of news, pared

down to the essentials: the survival and entertainment of audiences (Baum, 2002; Zaller, 2003).

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This position was elevated to a virtual *nostrum* in some cultural-studies research into TV watchers and Internet users, who were thought to construct social connections to celebrities and others that subverted patriarchy, capitalism, and other forms of oppression. The popular was held to be subversive because its texts were decoded by viewers in keeping with their own social situation. In other words, the audience was weak at the level of cultural production, but strong as an interpretative community, resisting consumer capitalism by rendering texts unusually. And this happy state of affairs grew happier yet with the Internet. We were told of women going online to incarnate new forms of female subjectivity, passing as something that would be difficult for them to do in social life. But consider this example: when Wedding Crashers (David Dobkin, 2005) was released, the film's site included a feature known as "Trailer Crashers," which permitted viewers to insert photographs of themselves into a template and be twinned with the body and hairdo of a star of their choice from the text (Marlowe, 2005). Was this an instance of active audiences able to resist capitalist encoding? Or one more incorporation of aberrant decoding into the norms and forms of Hollywood? This issue came to characterize two decades or more of research and teaching, in a way that fetishised text and reception. Questions of labor smacked of crude economism, of a Marxism left behind by world events and textual theory, mired in doctrines of false consciousness and censorious approaches to pleasure.

But much has changed since the Simple-Simon, academic-reader-as-hegemon narcissism that plagued US cultural studies through much of the 1980s and '90s, via professors earnestly spying on young people at the mall, or staring at them in virtual communities. Political economy has reasserted itself, as it always does. In Richard Maxwell's words, cultural studies began to "identify ways to link a critique of neo-liberalism and a cultural studies approach to consumption ... not by issuing nostrums against the pleasures of shopping but by paying attention to the politics of resource allocation that brings a consumption infrastructure into the built environment" (2002). This was exemplified by work done beyond Britain, the United States, and their white-settler academic satellites (Israel, Australia, Canada, and Aotearoa/New Zealand). Arvind Rajagopal notes that because television, the telephone, the Internet, and the neoliberal are all new to India, "markets and media generate new kinds of rights and new kinds of imagination ... novel ways of exercising citizenship rights and conceiving politics" (2002). Similarly, for Rosalía Winocur, radio in Latin America since the fall of USbacked dictatorships has offered a simultaneously individual and social forum for new expressions of citizenship, in the context of decentered politics, emergent identities, minority rights, and gender issues – a public space that transcends old ideas subordinating difference and privileging élite experience (2002, 15, 91–93). These are exemplary instances of work that understands the importance of material conditions in the formation of identity. The links to understanding cultural imperialism through the anti-colonial critiques of Aimé Césaire, Amilcar Cabral, Frantz Fanon, Armand Mattelart, Herbert I Schiller, and Ariel Dorfman, which

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Graham Murdock puts the task well:

animated both international political economy and cultural studies, have meant that the bifurcation of labor and culture, for all its sticky origins in Cartesianism, could not hold over time.

Clearly, contemporary media and cultural studies have their problems. Political economy draws our attention to patterns of proprietorship and managerial control, 5 but it tends, ironically, to leave out work – the key place where value is made. Active-audience research draws our attention to patterns of uptake and response, but doesn't conceptualize them on a continuum with labor. Political economy misses moments of crisis and hope, presenting a subject-free picture with structure but no agency, other than shareholder maximization and managerial rationality. 10 Active-audience studies miss forms of domination and exploitation, presenting 11 an institution-free picture with agency but no structure, other than fan creativity and reader imagination. And in both neoclassical and post-autistic economics, 13 a commercial relation is fundamental, with audience and labor quite separate. But consider electronic games, where fee-paying "players" are involved in the preparation of guides, walk-throughs, strategies, software modifications, counter-16 narratives, ideas for new games, and much more – and sign away their intellectual 17 property as they do so (Taylor, 2006, 155). Perhaps understanding media/culture 18 economically "requires not one but two moments: the first centering on the media as 19 sites of institutionalized cultural production, and the second on audience-members 20 as producers who contribute to their own self-understanding" (Schiller, 1996, 194). 21 Socioeconomic analysis should ally with representational analysis. Historically, 22 the best political economy and the best cultural studies have worked through the

Critical political economy is at its strongest in explaining who gets to speak to whom and what forms these symbolic encounters take in the major spaces of public culture. But cultural studies, at its best, has much of value to say about ... how discourse and imagery are organised in complex and shifting patterns of meaning and how these meanings are reproduced, negotiated, and

imbrication of power and signification at all points on the cultural continuum.

Ideally, blending the two approaches would heal the "sterile fissure" between 32 fact and interpretation, between the social sciences and the humanities, between 33 truth and beauty – and do so under the sign of a principled approach to cultural 34 democracy (Wayne 2003, 84). To that end, Lawrence Grossberg recommends 35 "politicizing theory and theorizing politics," combining abstraction and grounded analysis. This requires a focus on the contradictions of organisational structures, 37 their articulations with everyday life and textuality, and their intrication with the 38 polity and economy, refusing any bifurcation that opposes the study of production 30 and consumption, or fails to address axes of social stratification (Grossberg 1997, 4-5, 9-10). 41

struggled over in the flow and flux of everyday life (1995, 94)

Media and cultural studies remain, as I indicated earlier, contested fields.
This is in keeping with their interdisciplinarity, their doubts about the very

notion of settled knowledge, and their unstable binarism of economy and meaning. With culture increasingly central to economic development as the 2 First World deindustrializes and no longer has much to sell beyond services 3 and weapons, this has led to an applied calculus, in addition to the traditional humanities donnée of critique. In the case of cinema/film studies, every student learns the ownership patterns of Hollywood. Unlike the literature major, they know who owns the companies that sell the materials they analyze, and they generally think it matters. And in the case of the creative industries, students' ideology-of-the-artist bourgeois individualism is tempered by a sense that policies and conglomerates stalk authors. The economic reductionism so abjured by 10 cultural studies in the past is no longer sustainable as an alibi for dodging 11 numbers and structures. Of course, the proclivity for interpretation, for single-12 text analysis, for the Romantic elevation of consciousness, for a hermeneutics of 13 suspicion, for a notion of ethical incompleteness remain vibrant, even foundational, notably in the United States. But as the object of analysis undergoes multiple transformations, and becomes a force of material as much as symbolic power, 16 attention inevitably turns to theorizing the economy and worrying about textual 17 reductionism. 18

There is a complex future for media and cultural studies as they seek to 19 understand the economy, because their chosen fields are not just flavorsome and 20 political, but financially crucial. One turn is towards the embrace of consumer 21 sovereignty, and the rhetoric of creativity and cultural policy. Another is towards a more critical engagement. But there is no turning back, I suspect, to the Cartesian binary, to unalloyed (c)(K)ant. Instead, there is the world offered by Léopold 24 Sédar Senghor, one where the "reasoning-eye" and the "reason of the touch" are 25 indissoluble (1964, 73). 26

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